

Marioff Services

Preserving HI-FOG[®] performance



Getting the most out of

Just as any appliance needs care, so too does HI-FOG®. Without regular check-ups and preventive maintenance, the reliability and performance of your HI-FOG® system may diminish.

By being proactive with Marioff Services, you can extend the lifetime of your HI-FOG® system and help ensure you get the best fire protection performance possible.

Marioff offers a range of professional services to help you maintain your HI-FOG® system and operate it in the best way possible.

All our service engineers are certified to train, operate and maintain HI-FOG® systems.



Service packages and contracts

Marioff provides three service packages: annual, 5-year and 10-year. All activities are performed by certified Marioff engineers who have a deep understanding of HI-FOG® technology. You can be sure of high quality, trustworthy, and fully optimised servicing.

Service contracts bring additional benefits such as:

- Lower long-term maintenance costs
- Discounts on spare parts
- Predictable budget for maintenance
- Service reports and recommendations

your HI-FOG® investment



Spare parts

Availability of spare parts is essential to your system's longevity. With comprehensive information on every HI-FOG® system, you can rely on Marioff for quick identification and speedy delivery of spare parts. As the original manufacturer of HI-FOG® components, Marioff has an extensive spare parts stock and can effectively replace obsolete components.

Upgrades and modifications

Existing systems can be upgraded with the latest components to extend system life, improve performance or meet new regulations or fire protection needs. Changes in spaces protected by HI-FOG®, for example new ceilings or sub-division walls, can be accommodated by system modifications. System upgrades can also consist of new protected areas or new features, such as changing machinery spaces from manual to automatic operation.



The basic operator training course ensures system operators can:

- Monitor the system
- Perform regular system checks and basic troubleshooting
- Reset the system after an activation
- Operate the system in an emergency (for example, power outage)

Training

Proper operation is an important part of HI-FOG® performance. Monitoring and regular checks help ensure the system operates as expected. Marioff provides basic operator training to all HI-FOG® customers. Each course is tailored based on the customer-specific HI-FOG® installation, and is held in Marioff's training facilities or on-site.



24-hour Emergency Service

Marioff maintains a 24-hour emergency service hotline for problem cases needing immediate action.

+358 40 706 0684
emergency@marioff.fi

Please contact the hotline by phone or email only in an emergency.

Annual service

The annual service package provides thorough preventive maintenance performed by experienced HI-FOG® service engineers. The general condition and performance level of the system is checked, and operation of all essential parts and functionalities is verified. The system is also inspected according to any new rules or regulations. Upgrade suggestions are stated in the service report based on the inspection results.

5 and 10 year service

At five and ten-year intervals, more extensive maintenance should be performed for any HI-FOG® system. The 5 and 10-year service packages include all tasks from a regular annual service as well as more detailed inspections. Seals, hoses and other components that are under heaviest wear are inspected and serviced as needed. In the 10-year service package, pressure cylinders are also serviced according to regulations.



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